

**connect**  
EVERYONE CAN.

**Everyone  
is unique.**



**Virtual Reality  
for Learning**





## What is C-Live?

**Introducing the UK's first virtual reality for learning tool, a training aid using computer generated virtual reality blended with human intelligence.**

C-Live is the cutting edge virtual reality platform where professionals can practise and master the complex interpersonal skills they need in their working lives. We have environments representing many industry sectors including education, customer service, HR and medical.



**You often find yourself in situations that you wish you could go back and deal with differently; this is the perfect opportunity to do such a thing!**



*John, Trainee Teacher*

# Why choose C-Live?

## Interactive

C-Live is fully interactive and allows learners to work through strategies and practise skills in a safe, immersive environment.

## Innovative

C-Live is an innovative technology, specifically designed to simulate complex, interpersonal training whenever and wherever you are.

## Live

C-Live works in real time, giving immediate feedback and allowing the learner to reflect on and review their experiences.



# 72%

of people felt that they retained more information from immersive role-playing than other teaching methods.

*(University study)*

## Who are Connect?

Set up by former teachers, connect has been producing accessible resources for the UK's top awarding bodies and educational institutions for more than 25 years.

Connect's mantra is that 'Everyone is Unique' and every day connect works towards removing barriers for children and young adults with SEND throughout the UK and overseas.

Connect is unique in that it has the expertise to produce accurate accessible materials for anyone who has an additional need. We provide transcription services such as braille, large print and tactile resources, and assessments for access arrangements. We also offer C-Learn, our Special Educational Needs CPD courses and C-Live, our immersive virtual reality training platform.





## Teacher Preparation and Professional Development

The C-Live classroom environment simulates real pupils with a range of abilities and personalities and they respond in real time to the live interaction and performance of the teacher with the class.

This unique and innovative technology has been specifically designed to enable teachers to practise strategies for including children with SEND in lessons. It allows practitioners to improve their communication skills, establish classroom routines and manage classroom behaviour in addition to assessing teacher effectiveness.



[C-Live] is very useful for gaining an authentic classroom experience, especially for someone who has never stood in front of a class before.



*Sarah, Newly Qualified Teacher*





# Customer Service Training

C-Live provides immersive learning opportunities for front line staff in retail, hospitality and other sectors that require exceptional customer service.

In the scenario below, front desk hotel staff practise how to effectively handle challenging customers in a friendly, helpful and efficient manner.



I have often had to deal with stressful situations regarding customers and I wish I had this form of training from the beginning so I could practise my responses.”



*Jess, Sales Assistant*



# 79%

of people will **AVOID** a brand or company if they have received poor service in the past.

*(Sky News)*







## Educator Leadership Training

C-Live can produce customised training simulations for heads and school leaders to allow them to practise essential school leadership skills.

This can include providing feedback to a struggling teacher, engaging parents in challenging conversations and holding successful staff meetings.

# 92%

of participants felt that C-Live would be beneficial to their organisation.

*(UK University Pilot)*





# Human Resources and Leadership Training

Conducting performance reviews, improvement interventions and other hard-to-teach leadership skills can easily be rehearsed in C-Live's realistic simulator.

Multi avatar environments are available to allow trainees to fine tune their skills in various situations ranging from facilitating team meetings to managing interpersonal conflicts.

# 1 in 3

managers are falling **BELOW** employee expectations in delivering feedback.

*(trainingmag.com)*



“It’s great to have the safety net of practising situations that I know I will have to face in the real working world. I especially like that I can pause and review!”



*Aled, HR Executive*





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